

## Personal Data

**Name:** Sherif Hassan Adel Zaki Tehemar

**DOB:** 5/11/1963

**Religion:** Muslim

**National ID:** 26311050201035 (EGYPT)

**Resident ID # (Iqama):** 2167042445 (Saudi Arabia)

**Passport #** A02241203 (EGYPT)



**Home Address:** 22 Port-Said St., Apt# 9&10, Chatby, Alexandria, EGYPT

**Resident Address:** 184 Falastine St, Jeddah, 21473, KSA

**E-mail:** [stehemar@hotmail.com](mailto:stehemar@hotmail.com)

**Marital Status:** Married and have one daughter (USA citizen)

**Languages:** Arabic (native), English, French (excellent), and Italian (in progress)

**Hobbies:** Reading, computer, graphic designer, sightseeing and travelling

**Website:** [www.drtehemar.com](http://www.drtehemar.com)

*During my 27 years of career, I received extensive training in the fields of oral surgery & dental implantology. Moreover, I got trained on other domains related to healthcare like Total Quality Management, 6sigma, strategic planning, leadership and management, healthcare surveys and corporate social responsibility.*

*These extensive trainings and education allowed me to be promoted up to the executive level in the hospital I worked for (Dr. Soliman Fakeeh hospital -13 years) and to manage different files like the accreditation process for the Joint Commission International (JCI) the Australian Council for Healthcare Standards International (ACHSI) and the Corporate Social Responsibility in addition to my responsibilities as oral surgery consultant and director of the dental department.*

*In order to make the flow of the CV more convenient to the reader, the CV is divided into two sections. The first is related to the activities of my dental profession, while the second deals with my contribution in the quality and managerial fields*

***SECTION ONE***

***POSITIONS, EDUCATION & ACTIVITIES  
RELATED TO DENTISTRY***

**Summary of Titles (Descending Order)**

- 2014-Pres Misr International University, Cairo, Egypt  
**Assistant Professor Oral Surgery/Implantology (Part Time)**
- 2014-Pres Asnan Portal (online educational portal for the dental community)  
**Member of the Scientific Advisory Board**
- 2014-Pres International Journal of Contemporary Medical Research  
**Member of the Editorial Board**
- 2000-Pres Department of Oral Surgery, Faculty of Dentistry, Alexandria University, EGYPT  
**Assistant Professor (American ranking)**
- 2006-2013 Dr. Soliman Fakeeh Hospital, Jeddah. Kingdom of Saudi Arabia  
**Dental Department Director**
- 2000-2013 Dr. Soliman Fakeeh Hospital, Jeddah, Kingdom of Saudi Arabia  
**Dental Consultant (Oral surgery/Implantology)**
- 1998-2000 Egyptian National Health Insurance, Alexandria, EGYPT  
**Consultant of Oral Surgery**
- 1998- 2000 Sulzer Medica Inc./Calcitek USA/EGYPT  
**Scientific Consultant of Implantology**
- 1996-Pres Department of Oral Biology & Maxillofacial Pathology, Medical College of Georgia, Augusta, Georgia, USA  
**Research Fellow & Adjunct**
- 1996-1998 Department of Periodontics, Medical College of Georgia, Augusta, Georgia, USA  
**Graduate Student**
- 1993-1996 Department of Oral Surgery, Faculty of Dentistry, Alexandria University, EGYPT  
**Assistant lecturer**
- 1987-1993 Department of Oral Surgery, Faculty of Dentistry, Alexandria University, EGYPT  
**Demonstrator/Instructor**
- 1986-1987 Clinical Departments, Faculty of Dentistry, Alexandria University, EGYPT  
**Intern**

**Education**

- 1980            Graduated from College St. Marc (French High School)  
**Diplome**  
*Graduate Degree: Excellent*
- 1981- 1982    Faculty of Science, Alexandria University, EGYPT,  
**Preliminary Natural Science (PNS)**  
*Graduate Grade: Excellent*  
*Ranked the First out of 187 graduates*
- 1982-1986    Faculty of Dentistry, Alexandria University, EGYPT  
**Bachelor Degree of Dental Surgery & Medicine (BDS)**  
*Graduate Grade: Very Good with Honour*  
*Ranked the First out of 185 graduates (5 years in a row)*
- 1987-1992    Department of Oral Surgery, Faculty of Dentistry, Alexandria  
University, Egypt  
**Master Degree of Science (Specialty: Oral Surgery)-MSc**
- 1996-1998    Joint Commission on National Dental Examination ADA/USA  
**American National Board of Dentistry (ANBD) Parts 1 & 2  
(DDS)**
- 1998            Accepted for Fellowship in the American College of Oral &  
Maxillofacial Surgeons /USA  
**FACOMS**
- 1993-1998    Department of Oral Surgery, Faculty of Dentistry, Alexandria  
University, EGYPT  
**Doctor of Philosophy in Oral Surgery (PhD) Alexandria  
University (EGYPT) in cooperation with the Medical College  
of Georgia (USA)**

## Licenses & Accreditations

- Egyptian Dental Syndicate # 10640
- Egyptian Dental License # 10966
- Accredited as **Oral & Maxillofacial Surgery Consultant** by the Ministry of Health (MOH/SCMS), KSA
- Basic life Support (BLS) certificate issued by the American Heart Association in cooperation with the Ministry of Health, KSA 2006, 2009, 2012

## Dental Clinical & Research Experiences

### Clinical Experiences

- Basic & Advanced Oral Surgical procedures
- Basic & Advanced implant surgery (Bone graft, Guided Tissue/Bone Regeneration, ...)
- Basic & Advanced Periodontal procedures
- General dentistry procedures (Aesthetic dentistry, fixed and removable prosthesis, restorative dentistry,...)
- Usage of Dental LASER

### Research Experiences

- Experience in working with different animal models (dogs, rabbit, mice)
- Bone biology & physiology techniques (Histology, histochemistry, microscopic interpretation using Light Microscopy, Scanning Electron Microscopy, Back-scatter Electron Microscopy, Confocal Electron Microscopy, & histomorphometry using advanced computer software analysis as ImagePro plus)
- Energy dispersive analysis of X-ray (EDAX) for Ca/P ratio in bone tissue
- Bone density & microradiography
- Growth factors & cell enhancement factors analysis as related to bone biology
- Digital subtraction radiography using advanced computer software analysis as Scion/NIH image software
- Microbiological cultures and selective media preparation
- Heat measurement using thermocouple technology
- Highly experienced in medical photography & digital camera (digitizing techniques)

## Responsibilities & Achievements

As a consultant and director of Dental Department, my tasks & responsibilities were to:

- Manage all the daily works of the dental department
- Monitor and supervise the implementation of the strategic goals of the hospital
- Develop and maintain vigorous infection control practices
- Conduct regular patient satisfaction surveys and develop action plans based on the results
- Allocate resources and suggest the yearly budget of the department
- Effectively and efficiently manage the utilization of resources and manpower
- Develop the strategic goal of the department
- Develop the clinical practice guidelines and supervise its implementation
- Develop the key performance indicators and conduct regular benchmark with other center
- Maintain the leadership of the dental department in the competitive markets by continuously upgrading the facilities
- Ensure that the JCI & ACHSI standards are implemented
- Conduct and supervise the implementation of continuous dental education program for all the dental staffs to improve their skills and knowledge
- Develop Continuous Improvements projects to ensure the continuous improvement of the dental department
- Perform all kinds of oral surgical procedures under local and general anesthesia
- Perform basic and advanced dental implant procedures

I am honored to assist the hospital (DSFH) to achieve the followings:

- Accreditation from the Joint Commission International (JCI) 2012  
:



- Accreditation from the Australian Council for Healthcare Standard International (ACHSI) 2012
- Introduce the Dental Laser modality making DSFH the first hospital in the Western region to implement this innovation.
- Introduce as performance Improvement project the Walk-in Clinic to reduce the waiting time. This project was successful and was later implemented hospital wide.
- Introduce as performance improvement project the Screening Clinic to reduce the waiting time. Similarly, the success of the screening clinic in dental department was crowned by implementing this concept hospital wide.
- Design the Dental Education Multimedia CD for patient as an interactive educational tool to be used in the clinic and distributed to the patients
- Change the image of the dental department to a multi-speciality center by recruiting consultants of different specialties to cover all required dental treatment
- Improve the scientific activities of the department
- Improve the dental department by upgrading the existing hardware to a state of art level

**Impact & Outcome**

- Increase the out patient census on a yearly basis
- Reduce the waiting time to average 6 minutes
- Reduce the time to take an appointment
- Produce 4 Clinical Practice Guidelines
- Improve the education activities delivered to meet the requirement of SCHCS for each dental staff
- Reduce the ALOS
- Increase the in-patient census on a yearly basis
- Improve the efficiency of the dental staff as monitored by the reduction of patient complaints
- Improve the productivity of the dental staff through proper time management

## Dental Courses & Training

*Since my graduation in 1986, I attended and participated in several conferences and workshops. When I was granted my mission from the Ministry of Higher Education in Egypt to complete my PhD in Oral Surgery and implantology in US, I had the opportunity to participated in different conferences and improve my knowledge and skills clinically and experimentally. The below are some of the conferences that I participated in:*

- Post-Congress Education Course in Surgical Anatomy by Prof. Dr. Mohamed Sharawy, Medical College of Georgia, 1990
- Post-Congress Education Course in Implant in Modern Prosthodontics by Prof. Dr. Wahib Moussa, Alexandria University & temple University, 1990
- Post-Congress Education Course in Implantology by Prof Dr Roland Meffert, Louisiana State University, 1992-Attendance
- Post-Congress Education Course in Recent Trends in Restorative Dentistry by Prof. Dr. Mohamed Marzouk, Washington University, 1990
- Maxi Course in Dental Implants, Medical College of Georgia-Attendance in parts, 1997
- Resident Preparatory Course in Implantology & Hands-On (Implant Systems: SteriOss, Branemark, ITI, 3I), Medical College of Georgia (Four days Course), 1997
- Mini-Residency Program in Maxillofacial Pathology, Medical College of Georgia under supervision of Dr. Rafik Abdel Sayed, Assistant Professor of Oral & Maxillofacial Pathology & Program director, Medical College of Georgia, USA, 1998
- AO/ASIF Practical Course for Oral & Maxillofacial Residents, 1998
- Distraction Osteogenesis Hands-On Workshop from Leibenger Inc., 1998

### Courses conducted by US Army-Fort Gordon-GA (Under Supervision of Dr. M. Sharawy)

- Periodontics-Meetings (on monthly basis)
- Oral & Maxillofacial surgery (One-year training course in Eisenhower Hospital, US Army, Fort Gordon-GA)

- Periodontics & Implantology (One-year training course in the Department of Periodontics, US Army, Fort Gordon-GA)

**Courses conducted by the Medical College of Georgia**

- Oral Biology (Supervisor: Dr. M. Sharawy))
- Maxillofacial Pathology (Supervisor: Dr. Rafiq Abdel Sayed)
- Oral & Maxillofacial Surgery (Supervisor: Dr. M. Sharawy)
- Implantology Courses & Boards (intensive courses) (Dr. Philip Hanes)
- Periodontics (Supervisor: Dr. Philip Hanes)

**Courses (Miscellaneous)**

- Dental LASER (Biolase/ezlase) 2010/2011
- Mini dental Implant 2012
- Bone grafting 2009-2012
- Sinus Lifting 2009
- Various dental Implant Systems 2008-2012
- Cone Beam CT 2012

## Professional Membership

During my career, I served as member of the following professional associations:

- Member in The Egyptian Dental Syndicate
- Member in The Egyptian Dental Association
- Member in The American Academy of Implant Dentistry
- Member in The Academy of Osseointegration
- Member of the European Association of osseintegration
- Member of International Team of Implantologists (ITI)
- Member in The International College of Oral Implantology
- Member in The American College of Oral Implantology
- Member of the Saudi Dental Society
- Affiliate member of the American Dental Association
- Member of the Saudi Society of Oral & Maxillofacial Surgeons
- Fellow in The American College of Oral & Maxillofacial Surgeons

**Dental Publications**

- **Tehemar S**: Animal Models in Implant Dentistry. Points of Interest And Repetitive Findings. Crit. Rev. Biomed. Eng. 1997; 25(2): 115
- **Tehemar S**: Factors Affecting Heat Generation During Implant Site Preparation: A review of Biologic Observations and Future Considerations. Int J Oral Maxillofac Imp 1999; 14(1): 127
- **Tehemar S**: Classification And Treatment Modalities for Immediate Implantation. Part I: Hard and Soft Tissue Status. Imp Dent 1999; 8(1): 68
- **Sharawy M, Misch CE, Weller N, Tehemar S**: Heat generation during implant drilling: the significance of motor speed. J Oral Maxillofac Surg. 2002 Oct;60(10):1160-9.
- **Tehemar S, Hanes P, Sharawy M.**: Enhancement of osseointegration of implants placed into extraction sockets of healthy and periodontally diseased teeth by using graft material, an ePTFE membrane, or a combination.. Clin Implant Dent Relat Res. 2003;5(3):193-211.
- **Tehemar S, Misch C, Wheller N, Sharawy M**: Heat Generation during Immediate implant Site Preparation. (In Press)
- **Tehemar S**: Classification And Treatment Modalities for Immediate Implantation. Part II: Evidence-Based Treatment Modalities (in Press).
- **A. El-Meliegy, H Eleishi, H. Ghitani, A. Akram, A. Jamal, H.Salah, S. Tehemar**: 20 Men's Health week celebrated for the 1<sup>st</sup> time in Saudi Arabia. The Journal of Men's Health and Gender, Vol.4, No.3, 368, 2007
- **Hatem Abd El-Rahman, Samar Sewilam, Gamal M. Moutamed, Sherif Tehemar**: Allogenic Calvarial Versus Iliac Bone Grafts. Egyptian Dental Journal, 54, 1:15, 2008

## Dental Presentations

- **Classification & Treatment Modalities in Immediate Implantation (Sherif Tehemar\*)**  
46th Annual Meeting, American Academy of implant dentistry, Atlanta, Georgia, USA-1997
- **Animal Models in Implant Dentistry: Point of Interest & Repetitive findings (Sherif Tehemar\*)**  
The First International Conference on Ethical Issues in Biomedical Engineering, Clemson University, South Carolina, USA-1997
- **Successful Osseintegration of Dental Implants Placed in Dogs with Periodontal Disease (Tehemar S\*, Hanes P, Sharawy M)**  
84th Annual Meeting, American Academy of Periodontology, Boston, USA-1998
- **Evaluation of Mucosal & Fenestrated Mucosal Grafts Transplanted Over Corticated & Cortical Perforated Bare Bone (Experimental Study in Dogs) (Sherif Tehemar\*)** 19th Annual Meeting, The American College of Oral & Maxillofacial, Cleveland, Ohio, USA-1998
- **Assessment of Heat Generation in Immediate Implant Procedure (Tehemar S\*, Russel C, Misch C, Sharawy M)**  
80th Annual Meeting, American Association of Oral & Maxillofacial Surgeons, New Orleans, USA-1998
- **Radiographical Scoring in Dental Implantology (Sherif Tehemar\*)**  
13th Annual Meeting, The Academy of Osseintegration, Atlanta, Georgia, USA-1998
- **Guided Bone Regeneration for Dental Implants. What Membrane Should We Use? And Why? (Sherif Tehemar\*)**  
The Thomas P Hinman Dental Meeting, Atlanta, Georgia, USA-1998
- **Evaluation of Three Different Regenerative Modalities Placed in Dogs with Periodontal Disease (Tehemar S\*, Hanes P, Russel C, Sharawy M),**

86th Annual Meeting, The American Academy of Periodontology, Honolulu, Hawaii, USA-2000

- **Comparative Analysis of Different Morphometric Techniques Used In Implant Dentistry (The Introduction of New Technique) (Tehemar S\*, Hanes P, Sharawy M)**  
11th Annual Meeting, The European Association of Osseointegration, Brussels, Belgium-2002
- **Qualitative & Quantitative Analysis of Bone Formed Around Hydroxyapatite-Coated Dental Implants Placed In Dogs With Peridontal Disease (Tehemar S\*, Hanes P, Tompkins G, Russell C, Sharawy M)**  
88th Annual Meeting, The American Academy of Periodontology, New Orleans, Louisiana, USA-2002
- **Mandibular Fractures; Treatment Modalities (Tehemar, S\*)**  
2<sup>nd</sup> International Head & Neck Surgery Symposium, Dr. Soliman Fakeeh Hospital, Jeddah, KSA-2013

*\* indicates presenter*

## Workshops (Dental)

- **Sinus Bone Grafting (Tehemar, S\*)**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2008
- **Use of Antibiotics in Dentistry (Tehemar, S\*)**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2008
- **Bone Biology and Grafting technique for Dental Implants (Tehemar, S\*)**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2009
- **Session Chairman of the The Saudi Association of Oral and Maxillofacial Surgery Conference(Western Region) 2010 and 2011**

*\* indicates presenter*

## Awards & Recognitions

- Gold Medal, **Saint Marc College** 1981
- **Faculty of Dentistry's** Medal, Faculty of Dentistry, Alexandria University 1986
- **Egyptian Dental Syndicate's** Medal 1986
- Prize of **Prof. Dr. Evelyn Younan** for being ranked the First in Oral Pathology Science (Approved by the Faculty Committee in 1986)
- Prize of **Dr. Magda El Helaly** for being ranked the First in Oral Medicine/Periodontics Science (Approved by the Faculty Committee in 1986)
- Prize of **Prof. Dr. Mohamed ElGhamrawy** for being ranked the First out of 185 graduates (Approved by the Faculty Committee in 1986)
- Certificate of Appreciation from **Mrs. Suzan Mubarak, wife of his Excellency The Egyptian President** for his effort & scientific contribution for better oral health for the Egyptian child, 1991
- Certificate of Appreciation from **L'association Des Medecins Francophone/French Culture Center** for his effort in establishing the Association, 1992
- Certificate of Appreciation from the **Islamic Medical Association**, 1993
- Armor of Appreciation from the **Governor of Alexandria** for his effort in the Dental Health Care in Alexandria, 1994
- Plaque of Recognition from Director General of **Dr. Soliman Fakeeh Hospital** for his effort in helping the hospital to achieve the Joint Commission International Accreditation in 2006
- Plaque of Recognition from **The Second Arab Healthcare Quality Forum & Workshops** Cairo Egypt for his effort in the success of the forum in 2007
- Plaque of Recognition from the **first Implantology Workshop of Dr. Soliman Fakeeh Hospital** for his effort in the success of the event in 2007
- Certificate of Recognition from the **HRH Prince Khaled Al Faisal Prince of Makkah Region** for his participation in the



success of the Healthcare Workshop in Quality Conference in 2008

- Plaque of Recognition from Director General of **Dr. Soliman Fakeeh Hospital** for his effort in helping the hospital to achieve the Joint Commission International Accreditation in 2009
- Certificate of Appreciation from the **Nursing Division of DSFH** for adding fairness to patient complaints process and making proves and making nurses feel more appreciated in 2010
- Certificate of Appreciation from **The Saudi Association of Oral and Maxillofacial Surgery** (Western Region) for his effort in the success of its events in 2010
- Plaque of Recognition from the organizing committee of the **1<sup>st</sup> Annual Surgical Approaches in Oral & Maxillofacial Surgery on Cadaver Heads** for his valuable contribution and participation in this event 2010
- Plaque of Recognition from the organizing committee of the **1<sup>st</sup> International Jubail Corporate Social Responsibility & Sustainability Forum** for his valuable contribution and participation in this event 2012
- Plaque of Recognition from the organizing committee of the **1<sup>st</sup> International Bahrain Corporate Social Responsibility Conference** for his valuable contribution and participation in this event 2013
- Plaque of Recognition from the organizing committee of the **AOCMF Head & Neck Trauma Symposium** for his valuable contribution and participation in this event 2013

## Dental Scientific Activities

### Egypt

Alexandria International Dental Congress, Alexandria, Egypt 1982-1994, 2000-2010 (biannual)-Attendance

International Congress of the Egyptian Dental Association, Cairo, Egypt 1987-1995, 1999 -2003, 2005-2011 (biannual)-Attendance

3<sup>rd</sup> International Congress of the Faculty of dentistry, Cairo University, Cairo, Egypt 2013-Attendance

International Congress of the Egyptian Clinical Dental Association, Cairo, Egypt, 1988-1996 (biannual)-Attendance

Winter School in Cranio-Maxillofacial & Oral Surgery, organized by the Department of Maxillofacial Surgery, Faculty of Dentistry, Alexandria, Egypt, 1989-1995, 1999 (biannual)-Attendance

1st International Congress of Community Dentistry & Pedodontics, Alexandria, Egypt, 1985-Attendance

International Congress of Oral Health for the Egyptian Child, Alexandria, Egypt, 1991-Attendance

Third International Implantology Conference of the Egyptian Scientific Society of Dental Implantology, Cairo, Egypt, 1999-Attendance

The 7<sup>th</sup> International Implantology Conference (Egyptian Scientific Society for Dental Implantologists) - Participation

The 7<sup>th</sup> International Implantology Conference (Egyptian Scientific Society for Dental Implantologists) (Advanced Life Surgery Course), Cairo, Egypt, 2007 – Participation (16 credit hours)

The 7<sup>th</sup> International Implantology Conference (Egyptian Scientific Society for Dental Implantologists) (In the Basic course Hands – on(Bego)), Cairo, Egypt, 2007 – Participation (8 credit hours)

The 7<sup>th</sup> International Implantology Conference (Egyptian Scientific Society for Dental Implantologists) (In the Basic course Hands – on(Spectra)), Cairo, Egypt, 2007 – Participation (8 credit hours)

The 7<sup>th</sup> International Implantology Conference (Egyptian Scientific Society for Dental Implantologists) (In the Basic course Hands – on (Oral Tronics)), Cairo, Egypt, 2007 – Participation (8 credit hours)

**United States of America**

- 1997 The 1<sup>st</sup> Regenerative Periodontal Surgery Conference, Orlando, Florida- Attendance
- 1997 The 46<sup>th</sup> Annual Meeting of the American Academy of Implant Dentistry, Atlanta, Georgia-Attendance & Scientific contribution
- 1997 Annual Scientific Session of the Southern Academy of Periodontology, Ashville, North Carolina-Attendance
- 1997 The 1<sup>st</sup> International Conference on Ethical Issue in Biomedical Engineering, Clemson University, Clemson, S C-Attendance & Scientific Contribution
- 1997 The Thomas P. Hinman dental Meeting, Atlanta, Georgia-Attendance
- 1998 The 13<sup>th</sup> Annual Meeting of the Academy of Osseointegration, Atlanta-Georgia-Attendance & Scientific Contribution
- 1998 The 19<sup>th</sup> Annual Meeting of the American College of Oral & Maxillofacial Surgeons, Cleveland, Ohio-Attendance & Scientific Contribution
- 1998 The 80<sup>th</sup> Annual Meeting of the American Association of Oral & Maxillofacial Surgeons, New Orleans-Attendance & Scientific Contribution
- 1998 The 84<sup>th</sup> Annual Meeting of the American Academy of Periodontology, Boston, Massachutess-Attendance & Scientific Contribution
- 1998 Annual Meeting of the Southern Academy of Oral & maxillofacial surgeons, Augusta, Georgia-Attendance
- 1997-1998 Observation & Contribution in the Department of General Practice Dentistry (permission from Dr. James Curtis, Program Director)-Attendance
- 1998 The Thomas P Hinman Dental Meeting, Atlanta, Georgia-Attendance & Scientific Contribution
- 2000 The 86<sup>th</sup> Annual Meeting, The American Academy of Periodontology, Honolulu, Hawaii, USA-Attendance & Scientific Contribution

2002 The 88<sup>th</sup> Annual Meeting, The American Academy of Periodontology, New Orleans, Louisiana, USA-Attendance & Scientific Contribution

2011 MDI implant course-Chicago

### **Canada**

1997 The 17<sup>th</sup> Annual Scientific Meeting, The International Congress of Oral Implantologists ICOI, Vancouver, Canada-Attendance & Scientific Contribution

### **Belgium**

2002 The 11<sup>th</sup> Annual Scientific Meeting, The European Association of Osseointegration EAO, Brussels, Belgium-Attendance & Scientific Contribution

### **France**

2004 The 13<sup>th</sup> Annual Meeting, The European Association of Osseointegration, Paris, France- Attendance & Scientific Contribution

### **United Arab Emirates**

2010 UAE International Dental Conference & Arab Dental Exhibition – Attendance (30 CME hours)

2011 UAE International Dental Conference & Arab Dental Exhibition – Attendance (30 CME hours)

2012 UAE International Dental Conference & Arab Dental Exhibition – Attendance (30 CME hours)

### **Lebanon**

2010 Course and exam for Dental Laser

**Denmark**

2012 European Association of Osseointegration (20<sup>th</sup> Annual Scientific Conference. Copenhagen, Denmark- Attendance (19 CME)

**Kingdom of Saudi Arabia**

2002 The Saudi Dental Society in collaboration with DENTSPLY Symposium on “Restoring Damaged Teeth – A View to Success” - Attendance (2 credit hours)

2005 3<sup>rd</sup> International Radiology Symposium held at Saudi German Hospital – Attendance (18 CME hours)

2005 5<sup>th</sup> Int'l Vascular Surgery Conference held at Saudi German Hospitals Group – Attendance (12 CME hours)

2006 Facial & Dental Esthetics Symposium held at Saudi German Hospitals Group – Participation

2006 Basic and Clinical Immunology Course held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (7 credit hours)

2006 Plastic Surgery Past, Present & Future Lecture held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (1 credit hour)

2006 1<sup>st</sup> International Cardiovascular Conference held at Dr. Soliman Fakeeh Hospital – Participation (16 CME hours)

2006 New Insights into the Management of Septicemia held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (1 credit hour)

2006 6<sup>th</sup> International Vascular Surgery Symposium held at Saudi German Hospitals Group – Participation (12 CME hours)

2006 4<sup>th</sup> International Laparoscopic surgery Symposium held at Saudi German Hospitals Group – Participation (12 CME hours)

2006 International Dento-Facial Reconstruction (State of the Art) Conference and Workshops – Participation (18 CME hours)

2007 Advance Dental Implant Symposium and Workshop titled “The Art & Science of Implant Dentistry” – Attendance (10 credit hours)

- 2007 2<sup>nd</sup> International Cardiovascular Conference held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (17 CME hours)
- 2007 1<sup>st</sup> International DSFH Andrology Conference held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (9 CME hours)
- 2007 Updates on Osteoporosis Lecture held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (1 credit hour)
- 2007 Updates on Pain Management Lecture held at Dr. Soliman Fakeeh Hospital and approved by the Saudi Council for Health specialties – Participation (1 credit hour)
- 2008 1<sup>st</sup> Diabetes International Symposium held at Dr. Soliman Fakeeh Hospital – Participation (15 CME hours)
- 2008 4<sup>th</sup> RSSA annual Conference held by Radiological Society of Saudi Arabia – Contribution and Support
- 2008 The First International Refractive Surgery Conference – Attendance (7 CME/PD hours)
- 2009 The 1<sup>st</sup> International Annual Surgical Conference – Participation (13 CME hours)
- 2010 5<sup>th</sup> International Gulf Congress in Obstetric and Gynecology, 19<sup>th</sup> Annual Scientific Meeting – Attendance (25 CME/PD hours)
- 2010 DSFH International Radiology Mini Symposium, Neurointervention, Liver Transplantation: Imaging & Intervention – Attendance and Participation (8 CME/PD hours)
- 2010-2013 All workshops and activities conducted by The Saudi Association of Oral and Maxillofacial Surgery (Western Region)
- 2011-2012 All activities conducted by the Saudi Dental Society (Western Region)
- 2012 Workshop conducted by KAU and National Guard on Medically Compromised Patients and Emergencies in Dental Clinic (18 CME)
- 2013 AOFMS Scientific Meeting & Workshop, Jeddah

## Teaching Responsibility

### Previous

- Course Instructor of the Continuing Education Course “Applied Clinical Anatomy” conducted by The Medical College of Georgia, 1998
- Instructor and trainer for the Calcitek Implant System in Egypt, 1998-2000

### Current (Oral Surgery Department, Faculty of Dentistry, Alexandria University, EGYPT)

- Teaching of the following courses for the 3<sup>rd</sup> year students
  - Local Anesthesia
  - Oral Surgery Principles
  - Management of Medical Emergency
  - Infection Control
  - Principles of Dento-alveolar surgery (Management of uncomplicated and complicated exodontias)
  - Principle of Management of Impacted Teeth
- Teaching the following courses for the 4<sup>th</sup> year students
  - Preprosthetic Surgery
  - Implant Surgery
  - Odontogenic Infections
  - Principle of Endodontic Surgery
  - Odontogenic Diseases of Maxillary Sinuses
  - Principles of Differential Diagnosis
  - Oral & Maxillofacial Trauma
  - Surgical Management of Pathologic Lesions
- Clinical Supervisor of the Intern Clinics
- Clinical Supervisor of the Resident Clinics
- Clinical Supervisor of the Postgraduate Clinics

***SECTION TWO***

***POSTS, EDUCATION & ACTIVITIES RELATED  
TO QUALITY & CORPORATE SOCIAL  
RESPONSIBILITY***



### Summary of Titles (*Descending Order*)

- 2014-Pres Misr International University, Cairo, Egypt  
**Business development & Improvement Consultant (Part Time)**
- 2014-Pres SGS Academy  
**Healthcare Consultant & Quality Trainer (Part Time)**
- 2006-2013 Dr. Soliman Fakeeh Hospital, Jeddah, Kingdom of Saudi Arabia  
**Corporate Social Responsibility (CSR) Committee Chairman & Team Leader**
- 2006-2012 Dr. Soliman Fakeeh Hospital, Jeddah, Kingdom of Saudi Arabia  
**Team Leader for Joint Commission International (JCI) & Australian Council for Healthcare Standard International (ACHSI)**
- 2009-2011 Dr. Soliman Fakeeh Hospital, Jeddah, Kingdom of Saudi Arabia  
**Executive Director of Corporate Relations Department**
- 2007-2009 Dr. Soliman Fakeeh Hospital, Jeddah, Kingdom of Saudi Arabia  
**Director of Public Relations & Media Department**

## Management/Strategic Planning/Leadership/ Quality /CSR Certifications & Trainings

### ■ Management/Strategic Planning/Leadership Certification & Training

- 2009      **Lean Six Sigma in Healthcare for Hospital Executive**  
Accredited Training
- 2009-2010      **Certified Manager** after successful completing the Bullet-Proof Manager Training One year Program by Crestcom/USA
- 2011      **Certificate in Management** from ExtraCare/Egypt
- 2011      **Certificate in Strategic Planning** from ExtraCare/Egypt
- 2012      **Certificate in Leadership** from ExtraCare/Egypt
- 2014      **Certificate in the Health Care Economic** from the World Bank Institute

### ■ Quality Certification & Training

- 2007      **Certificate in Infection Control Training & Workshop**  
(approved by the Saudi Council for Health specialties)-KSA
- 2008      **Certificate in Evidence-Based Practice Workshop** conducted during The Second Arab Healthcare Quality Forum & Workshops Cairo Egypt
- 2009      **Certificate in Patient Safety Solutions Workshop** conducted during The Arab & Gulf Healthcare Quality & Safety Conference& Workshops-KSA
- 2010-2011      **Certified Green Belt Lean Six Sigma** from Symbios/UK (Successful project of reducing the discharge time for the in-patient at DSFH)
- 2014      **Certificate in Patient Safety (7 modules)** form The Institute of Healthcare Improvement
- 2014      **Certified Hospital Surveyor** from the American Institute for Healthcare Quality

■ Corporate Social Responsibility Certification & Training

- 2011      Certification on Sustainability Reporting from Tamkeen /Global Reporting Initiatives (GRI) Course conducted in Saudi Arabia
- 2013      Certificate in CSR and Competitiveness from the World Bank Institute
- 2013      Certificate in Practical Guide on CSR and Sustainable Development from George Mason University, School of Management USA

## Responsibilities & Achievements

During my career in DSFH, I serve as member in the following committees:

- Corporate Social Responsibility Committee Chairman
- Team Leader of the Governance and Leadership Chapter –JCI/ACHSI
- Chairman of Social Activities Committee
- Member of the Hospital Executive Committee
- Member of the Medical Executive Committee
- Member of the Strategic Planning Committee
- Member of the Hospital Accreditation Steering Committee
- Member of Performance Improvement-Patient Safety Committee
- Vice-Chairman of the Community Advisory Committee
- Member of the ISO team task force
- Member of the Website Task Force
- Vice-Chairman of the Editorial Board Committee
- Member of the Go Green Task Force
- Member of the Editorial Board of the Medicine Newsletter
- Member of the Editorial Board of the Pharmacy Newsletter
- Chairman of the Social Committee of all Workshops and conferences conducted by DSFH and the Education Department

**As the executive director of Corporate Relations Management Department, JCI & ACHSI team leader and chairman of Corporate Social Responsibility (CSR) Committee.** My tasks and responsibilities were to:

- Introduce the concept of CSR and Corporate Governance within the business practice
- To supervise the implementation of the JCI & ACHSI standards within the hospital
- Assist in developing the hospital strategy (based on SWOT &PEST methodologies) with clear SMART KPIs
- Identify key CSR issues that may affect the business operations
- Introduce & streamline the process of Contract Oversight
- Manage all issues related to GLD Chapter of the Joint Commission International (JCI) & the Australian Council for Healthcare Standards International (ACHSI)
- As a member of the Hospital Executive Committee, my duties were to: Supervise the overall functions of the hospital and provide suggestions and inputs
- Develop the Hospital strategy with the team members of the Strategic Planning Committee
- Evaluate CSR practices in light of changes in public perception, industry best practices, and evolving priorities and needs in the communities
- Conduct stakeholders mapping and review their engagements

- Formulate a 5-years CSR strategy with action plan
- Ensure that CSR strategic goals and directions are achieved by proper planning and monitoring CSR practice
- Write the yearly CSR report that highlight CSR achievements, provide oversight of CSR reporting to customers, the nonprofit sector, industry peers and partners, and stakeholders
- Streamline CSR communication process internally and externally
- Communicate CSR initiatives with the supply chain
- Work effectively and efficiently in increasing awareness of CSR both internally and externally as well as the healthcare sector
- Oversight the activities of Community Teaching Center as it relate to community and provide suggestions.
- Provide guidance for philanthropic activities
- Propose CSR budget to the Hospital Executive Committee and Director General
- Recommend new CSR initiatives relevant to the four pillars of Sustainability to the Hospital Executive Committee and Director General and monitor their implementations once approved.

**I was honored to manage the following files and the hospital (DSFH) achieved the followings:**

- Dr. Sherif Tehemar was one of the CSR Judging Panel of the Sustainability Hospital Award of the Arab Health 2013
- DSFH received the Best Working Environment Award for the CSR council of Jeddah in 2013
- DSFH was selected the best CSR case study by the Pearl Initiatives nationwide in 2013 (nominated and presented by Dar-Al Hekma University)
- DSFH win the First Prize of the King Khaled Award Foundation on Sustainability in 2013 kingdom wide.
- DSFH was the first hospital in the Middle East to receive the prestigious International Business Award “World Business Leader Award” (BIZZ-2012)
- Based on the sustainability performance and commitment of DSFH to CSR and as a visionary leader committed to healthcare quality improvement, the director general of DSFH (Dr. Mazen Fakeeh) received the “Outstanding Achievement of An individual in the Healthcare Sector of the Middle East” in the Arab Health Conference in Dubai 2012. (Managed by Dr. Sheirf Tehemar)

- In 2012, DSFH was highly commended by the Hospital Build ME for the award category “Sustainable Project” in 2012
- DSFH won the Third Prize in the King Khaled Award for Sustainability among 200 Saudi companies during the Global Competitiveness held in Riyadh in 2011& 2012
- DSFH became an Organizational Stakeholder for the United Nations Global Compact and the Global Reporting Initiatives in 2012. (Managed by Dr. Sheirf Tehemar)
- DSFH received the Patient Centered Care Award during the Arab Health Exhibition in Dubai in 2011((Managed by Dr. Sheirf Tehemar)
- DSFH publishes the first combined CSR report (GRI/COP) in the healthcare sector (2012) (Edited & Authored by Dr. Sheirf Tehemar)
- DSFH publishes the first CSR report in the healthcare sector at A+ level report (GRI-G3) worldwide (2011) (Edited & Authored by Dr. Sheirf Tehemar)
- DSFH publishes the first externally report in the middle east and Africa in the healthcare sector at B+ level (GRI-G3) (2010) (Edited & Authored by Dr. Sheirf Tehemar)
- DSFH publishes the first CSR report in the Middle East in the healthcare sector (2008)
- DSFH gets accredited in 2006 and re-accredited in 2009 and 2012 by the Joint Commission International
- DSFH ranked among the top 10 Saudi companies (only hospital) in Sustainability in the Global Competitiveness Forum and King Khaled Award for Sustainability (2009)
- DSFH publishes the first digital CSR magazine targeted the Saudi community. (Dr. Tehemar was the editor in chief)
- DSFH was the first organization to include a CSR on its website (2011)

**Contribution**

- Formulate the 5 years strategic plan based on the four pillars of sustainability (Patient, Employees, Environment and Community) with SMART KPIs
- Introduce the Go-Green campaign
- Write the 4 CSR reports of the hospital based on the Global Reporting Initiatives 3<sup>rd</sup> generation guidelines (the year 2008 was level C; the

year 2010 was level B+; the year 2011 was level A+ and the year 2012 was a Combined report with COP level A)

- Conduct awareness campaign to introduce the Responsible Supply Chain Management Concept and educate 100 suppliers on this concept
- Author and publish a CSR communication Strategy
- Author the Sustainability Guide for Business booklet
- Co-author of the “Good Hospital Guide” considered the first sustainability guide directed to the healthcare service Sector worldwide
- Conduct the “Educated on the CSR campaign” to educate the 3000 employees of the hospital on the CSR concept and implementation
- Editor-in-chief of “Our Community” digital magazine directed to the public to increase CSR awareness within the community (500,000 issues sent electronically)
- Introduce and Edit the CSR section of the hospital website
- Introduce several CSR Initiatives:

### **Impact & Outcome**

- Re-accreditation of the hospital from the JCI and ACHSI
- Training & Education (70h/employee in 2010, over 100h/employee in 2011 and over 150h/employee of training hours for 3000 employees)
- Reduction in Employee Turnover rate 13% in 2011 (International benchmark= 17%)
- Employee Satisfaction Survey increasing as a yearly trend
- 150% reduction in stationary consumption in 3 years
- 17% reduction in direct and indirect energy consumption in 2011
- Reduction of Green House Gas Emissions and Freon consumption as a yearly trend
- Over 20 million SR of Community Investment in the last two years
- 20000 patients received free medical treatment in 2011 and 2012
- The hospital ranked number 1 in the brand audit conducted for two years in a row

## TQM & CSR Publications

- **Tehemar S:** “*Communication in the CSR Context*” (Digital book) Publisher: BookBoon  
<http://bookboon.com/en/communication-in-the-csr-context-ebook>
- **Tehemar S:** “*TQM & CSR: Two faces of a coin*” (Digital book) Publisher: BookBoon (due April 2014)-Manuscript submitted
- **Tehemar S:** *Role of Corporate Social Responsibility in the Health care Accreditation* (Editing in Progress) Manuscript due March 2014, Paperback
- **Tehemar S:** *The practice of Total Quality Management in the Dental Office*. Manuscript submitted-Paperpack
- **Tehemar S & Azhar B:** *The Good Hospital Guide*. The guide was authored for and supported by DSFH. The Good Hospital Guide. Considered the first of its kind worldwide focuses on the fundamentals of Corporate Social Responsibility (CSR) and highlights the significance of CSR in hospital operations. It provides detailed information about the key CSR terms, hospital case studies and significant CSR issues relevant to hospital functions. Moreover, the guide discusses the mechanism of implementing CSR, the essential requirements that have to be incorporated in the hospital infrastructure before starting CSR, and the model for developing a CSR strategy.
- **Tehemar S:** *Communication Strategy in the Healthcare Sector*. (online publication)
- **Tehemar S:** *How to create an effective CSR communication model*. Sustainable Business Forum (online publication)
- **Tehemar S:** *Corporate Social responsibility in Healthcare*. Health Work Collective Forum (online-publication)
- **Tehemar S:** *Total Quality Management versus Corporate Social Responsibility*. Sustainable Business Forum (online-publication)
- **Tehemar S:** *CSR Education Guide*. CSR education module for DSFH (online-publication)
- **Tehemar S:** *What is CSR?* CSR education module for DSFH (online-publication)



## Presentations (Corporate Social Responsibility & Quality)

- **The upside and downside of using global reporting standards (GRI) in an emerging economy context: The experience from sustainability reporting in a private hospital in Saudi Arabia (Company Case Study)**  
9<sup>th</sup> Annual Colloquium of the European Academy of Business in Society, St. Petersburg, Russia- 2010\*
- **Corporate Social Responsibility & TQM**  
TQM Week, DSFH, 2011
- **Implementation of Contract Oversight in hospitals**  
General Staff Lectures (Education), DSFH 2011
- **Governance, Leadership & Directions**  
General Staff Lectures (Education), DSFH, 2012
- **CSR for Employees (Orientation Lectures Series)**  
Orientation Lectures Conducted in Arabic & English for newly hired staff (2009-2012)
- **Total Quality Management: A Guide to Corporate Social Responsibility in Healthcare.**  
Quality Management in Healthcare Conference/Arab Health, Dubai, UAE- 2011
- **CSR and TQM**  
DSFH Quality Week, Jeddah, KSA-2011
- **The Role of the Private Sector in CSR Awareness**  
2<sup>nd</sup> PRME Regional Forum, The holy Spirit of Kaslek, Beirut, Lebanon-2012
- **Implementing CSR in the Supply Chain Management in the Healthcare Sector**  
The Second CSR forum conducted by the Chamber of Commerce, Jeddah, KSA-2012
- **Communication Strategy in the CSR Context**  
The First CSR Forum, Aljubail, KSA-2012
- **Responsible Commitments to Employees in the CSR Context within the Healthcare Sectors**

Role of Private Sectors in Promoting CSR within the GCC States, International Organization for Migration, UN, Kuwait-2013

- **CSR Communication Strategy**  
BICSR, Manama, Bahrain-2013
- **Sustainability in the Healthcare Sector**  
The Third CSR Summit, Jeddah, KSA-2013
- **ROI in CSR...Does it Matter?**  
The Third CSR Summit, Dubai, UAE-2013\*
- **CSR Communication**  
The First CSR Summit, Doha, Qatar-2013

*\* Accepted for presentation...Presenter was unable to travel due to unexpected circumstances.*

## Workshops (CSR)

- **Corporate Social Responsibility at DSFH**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2009-2012
- **What is CSR**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2011-2012
- **CSR for the Suppliers**  
Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2012
- **Educated On CSR Campaign**  
Lectures & Workshop; Dr. Soliman Fakeeh Hospital, Jeddah, KSA, 2011
- **Infection Control Practice in the Dental Office**  
Lectures & Workshop; Dental One Clinic in cooperation with SGS Academy, Cairo, Egypt 2014

## Courses in Allied Topics

- Course in Teaching Skills by the Faculty of Education, 1994
- Course in Computer Science/English Language as requirement for Lecturer position in Alexandria University, 1993
- Computer Software/Advanced Courses: Microsoft Office, Adobe Software Collection, Ulead, Macromedia, Computer Scanning, Medical & Digital Photography 1996-2008
- Advanced courses in multimedia conducted in the Medical College of Georgia, USA
- Advanced courses in PowerPoint and Adobe Photoshop/Premiere Pro

## Multimedia Experiences

*I have excellent computer skills related to the following software*

- Adobe Photoshop
- Adobe Premiere Pro
- Adobe Acrobat Professional
- Adobe Indesign
- Video Editing & Montage
- Microsoft Office

## References

### EGYPT

**Prof. Dr. Mostafa El Deibany**, Professor & Ex-chairman of Oral Surgery Dept. Ex-Dean of the Faculty of Dentistry, Alexandria University (Dental)

**Prof. Dr. Sherif Sabry**, Professor & Ex-chairman of Oral Surgery Dept., Ex-Dean of the Faculty of Dentistry, Alexandria University (Dental)

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